

Remote Device Management Web Portal

Save money, remain compliant and keep critical life safety phone and alarm systems up and running with Ooma AirDial, the all-in-one POTS replacement solution. Ooma AirDial runs on a secure and reliable network that is trusted by more than 2 million users. Get everything you need from Ooma—hardware, software and phone service.

See your life safety phone and alarm systems in a whole new way

With Ooma AirDial's Remote Device Management web portal you have complete visibility into all systems in one location.

Instantly view service status, LTE signal strength, battery life and more across all Ooma AirDial devices and locations.

The screenshot displays the Ooma RDM web portal interface. At the top, there is a navigation bar with 'Ooma | RDM' and tabs for 'Devices', 'Accounts', and 'Users'. The user is logged in as 'Hi Joe'. The main content area is titled 'Devices' and shows a table of device information for 'The Loop Hotel'. The table includes columns for Name, MyriD, Service Status, WAN Status, LTE signal strength, Battery State, Battery Level, FXS Port 1-4, Carrier, Adapter Firmware Version, Base Station, and Time In Service. Three devices are listed: South Tower, North Tower, and Center Building, all showing 'In-service' status and 100% battery level.

Name	MyriD	Service Status	WAN Status	LTE	Battery State	Battery Level	FXS Port 1	FXS Port 2	FXS Port 3	FXS Port 4	Carrier	Adapter Firmware Version	Base Station ...	Time In Service/...
South Tower	549514	In-service	LTE	Full	Full	100%	(872) 873-3032	(872) 873-3031			T-Mobile		105559585	About an hour ...
North Tower	54C748	In-service	LTE	Full	Full	100%	(872) 898-1264	(872) 898-1030			T-Mobile		105559585	About 21 minut...
Center Building	549D84	In-service	LTE	Full	Full	100%	(872) 873-3029	(872) 873-3026	(872) 873-3025	(872) 873-3024	T-Mobile		105559585	About an hour ...

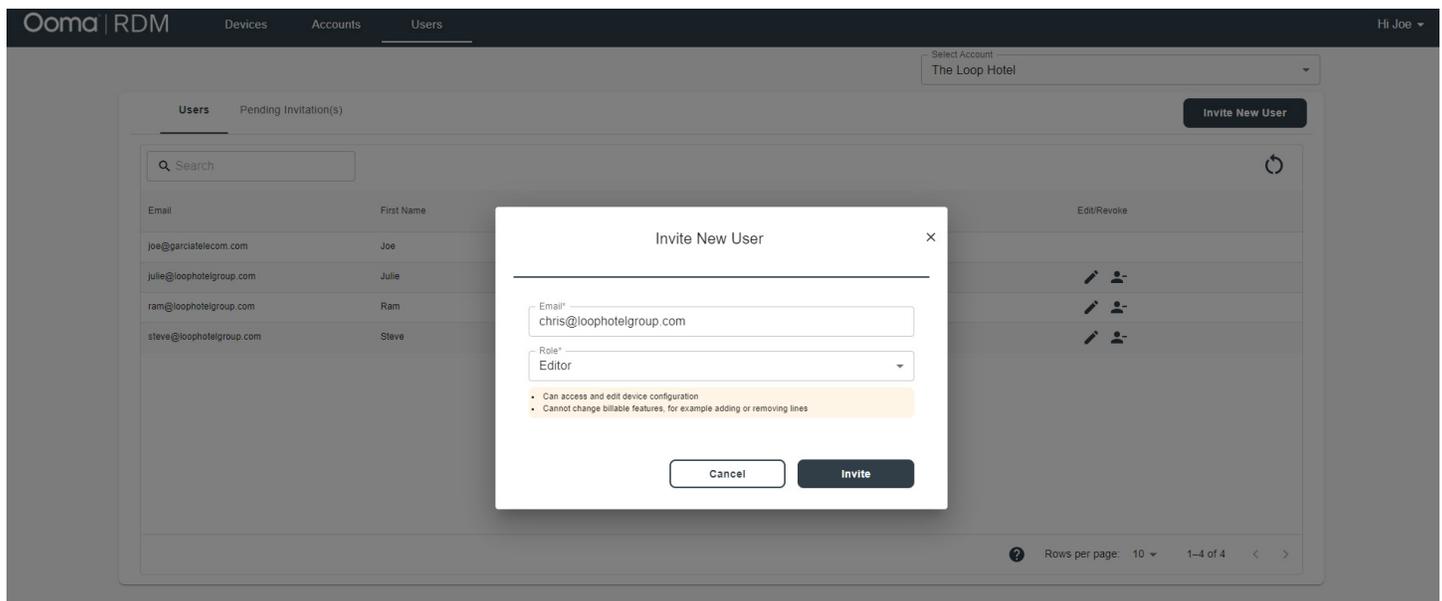
Delegate monitoring tasks

The Remote Device Management portal empowers you, the account owner, to assign monitoring tasks to anyone. Setting up role-based access, also known as user management, doesn't require any action from Ooma—you can do it yourself.

To invite users, change a user's permissions, or accomplish other role-based access features, select the Users tab in the main navigation.

Then select the account you want to manage in the dropdown menu on the top right of the screen.

You can even invite an outside contractor to monitor systems - just enter their email address and assign a role.



The screenshot displays the Ooma RDM 'Users' management page. At the top, there is a navigation bar with 'Ooma | RDM', 'Devices', 'Accounts', and 'Users' tabs. A dropdown menu on the right shows 'Select Account' with 'The Loop Hotel' selected. The main content area has a 'Users' tab and a 'Pending Invitation(s)' sub-tab. A search bar is present. Below it is a table of existing users:

Email	First Name
joe@garciatelecom.com	Joe
julie@loophotelgroup.com	Julie
ram@loophotelgroup.com	Ram
steve@loophotelgroup.com	Steve

An 'Invite New User' modal form is open in the center. It contains the following fields and options:

- Email:
- Role:
- Permissions list:
 - Can access and edit device configuration
 - Cannot change billable features, for example adding or removing lines
- Buttons: 'Cancel' and 'Invite'

At the bottom right of the page, there is a footer with 'Rows per page: 10' and '1-4 of 4'.

Stay in the know

Receive automated alerts for any Ooma AirDial device when calls are made, if an outage occurs or when the backup battery needs to be recharged.

You decide which type of notification (email or SMS text message) is generated for each event. And you can add multiple recipients for each notification type. Simply select the notification type and enter the email addresses and/or mobile phone numbers of those to be alerted.

Notification events include:

- Calls Made
- Device In Service
- Device Out Of Service
- Device on AC Power
- Battery Activated
- Battery Low

The screenshot shows the Ooma RDM web interface. At the top, there is a navigation bar with 'Ooma | RDM', 'Devices', 'Accounts', and a user profile 'Hi Ram'. Below the navigation bar, the breadcrumb 'Devices > North Tower' and the page title 'Device Details' are visible. The main content area is titled 'North Tower' with the ID 'myx_001861540748'. A sidebar on the left contains a menu with 'General', 'Details', 'Ports', 'LTE', 'Notifications', and 'Call Logs'. The 'Notifications' section is active, showing three tabs: 'Device', 'Voicemail', and 'Call'. Under the 'Device' tab, there is a section 'Choose The Events To Be Notified Of' with a link to 'Account Notification Preferences'. Below this, there are five rows of notification events, each with checkboxes for 'Email' and 'SMS':

Event	Email	SMS
Device In-Service:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Battery Activated:	<input type="checkbox"/>	<input type="checkbox"/>
Device Out Of Service:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Battery Low:	<input type="checkbox"/>	<input type="checkbox"/>
Device On AC Power:	<input type="checkbox"/>	<input type="checkbox"/>

Below the table, there are two input fields for adding recipients:

Enter The Email ID(s) To Notify
Enter The Email ID(s) To Notify: Enter The Email ID(s) To Notify

Enter The Mobile Number(s) To Notify
Enter The Mobile Number(s) To Notify: Enter The Mobile Number(s) To Notify

A 'Save' button is located at the bottom right of the form.

Easy Online Number Porting

Ooma AirDial's Remote Device Management portal empowers organizations to initiate number porting online. Simply answer a few questions about current phone number, carrier, and account details. Then upload a copy of the most recent phone bill and review terms and conditions. When completed, a Letter of Authorization (LOA) to the current provider of your number is generated. When the port is complete, the ported number(s) appears in the Ported Numbers tab on the Account Details page.

The screenshot shows the Ooma RDM interface with a modal window titled "Account Porting". The modal has a progress bar at the top with three steps: 1. Phone Number Details, 2. Personal Details, and 3. Terms & Conditions. The first step is active. The form fields are as follows:

- Porting Number Details**
 - Phone Number*: (312) 555-1212
 - Confirm Phone Number*: (312) 555-1212
- Phone Number Type**
 - Phone Number Type*: Landline
- Phone Number Provider**
 - Phone Number Provider*: AT&T
- Current Phone Bill***
 - Upload icon
 - File size should be less than 8 MB
 - File type should be BMP, GIF, JPEG, JPG, PDF, PNG.
- Proposed Port Date**
 - 01-12-2024
 - Note: It can take up to two weeks to port the number

A "Next" button is located at the bottom right of the modal. The background shows the "Account Details" page for "The Loop Hotel" with a sidebar menu and a top navigation bar.