Ooma®Office | ▣ Square

Streamline business communications, operations, and customer interactions.

Ooma Office Pro Plus for Square is an advanced phone system tailored for businesses using Square's point-of-sale (POS) system. Combining Ooma's award-winning VoIP phone service with Square's robust POS capabilities, this integration streamlines communications and improves customer interactions.
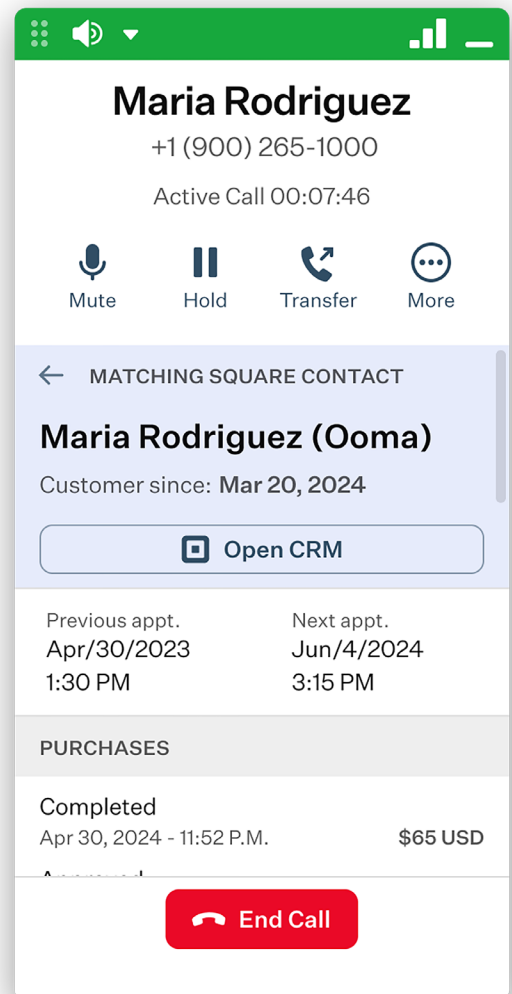
The Ooma Office advantage:

- Quickly identify who is calling and build rapport with customers.
- Seamlessly route calls to the right location.
- Empower mobile callers to self-service by effortlessly moving from calls to text messaging.

Get advanced features that increase productivity and customer loyalty.

Caller-ID Pops – Preview details such as customer name, recent purchases, and upcoming appointments on incoming and outgoing calls.

Virtual Receptionist – Greet and direct callers to the right employees or departments without picking up the phone. Answer common questions like store directions and operating hours; play on hold music and promotional messages.

Desktop and Mobile Apps – Empower store managers and employees to make and receive phone calls, text, fax, listen to or read voice mails, join audio and videoconference calls and more from their computer or mobile phone.

Maria Rodriguez
+1 (900) 265-1000

Active Call 00:07:46

Mute Hold Transfer More

← MATCHING SQUARE CONTACT

Maria Rodriguez (Ooma)

Customer since: **Mar 20, 2024**

▣ Open CRM

Previous appt.	Next appt.
Apr/30/2023 1:30 PM	Jun/4/2024 3:15 PM

PURCHASES

Completed
Apr 30, 2024 - 11:52 P.M. $65 USD

End Call

Call Management – Manage calls effectively with features like call forwarding, call transfer, enhanced call blocking, voice mail, dynamic caller-ID and call recording.

Collaboration – Meet with up to 100 participants using audio and videoconferencing. Use Team Chat to instantly connect with employees, share updates and collaborate effortlessly.

Call Queuing – Ideal for high-volume call periods. Place incoming calls in queue rather than being dropped or sent to voicemail. As employees become available, calls are routed to the next available employee in the order calls were received.

Shift-to-Text – Empower mobile callers to quickly serve themselves by shifting to text-based communications using a simple keypad press.

Text Messaging – Text from any device whether you're on your smartphone, desktop or laptop. Send group texts to multiple recipients, schedule text messages to be sent for any date and time and use messaging templates to save time and reduce errors.

Overhead Paging – Page employees and make announcements to customers in your restaurant or store.

Analytics – Keep improving the customer experience and optimize staffing by gaining valuable insights into call volumes, peak hours, call durations and customer wait times.

Key Ooma Office Pro Plus Features

$29.95 per month/per user. Applicable taxes and fees are not included.

- 3-Way Calling
- 911 Service
- Analog Fax Machine Support
- Audio and Videoconferencing
- Auto Dialer
- Call Analytics
- Call Flip
- Call Forwarding
- Call Park
- Call Transfer
- Call Queuing
- Call Recording
- Call Screening
- Caller ID Pops
- Caller Info Match
- Contact Us Website Widget
- CRM Integration
- Desktop App
- Digital Fax
- Distinctive Ringtones
- Dynamic Caller ID
- Email Audio Attachments
- Enhanced Call Blocking
- Extension Dialing
- Find Me, Follow Me
- Google and Office 365 Integrations
- Hot Desking
- Intercom
- Mobile App
- Multi Ring
- Music On Hold
- One-to-Many Messaging
- One Toll-free Number
- Online Bookings
- Online Whiteboarding
- Ooma Meetings Recording
- Overhead Paging
- Paging Groups
- Ring Groups
- Shift-to-Text
- Square Integration
- Team Chat
- Text Messaging
- Transfer Music
- Virtual Receptionist
- Voicemail
- Voicemail Transcription

Please visit **https://www.ooma.com/small-business-phone-systems/plans/** to view the complete list of features.

Get started today.

Contact our sales team for a complimentary consultation or to learn more about how Ooma Office Pro Plus for Square simplifies communications and provides a smooth customer experience.