Ooma Office for SugarCRM

Ooma Office Pro Plus is the comprehensive cloud-based phone system that delivers 100+ advanced tools and features to elevate business communications, customer service, improve operations, and maximize productivity-all at a fraction of the cost compared to traditional phone carriers.

Ooma Office Pro Plus for SugarCRM delivers powerful tools to help businesses streamline operations, enhance customer interactions and drive revenue growth.

Key SugarCRM Integration features:

Caller-ID Pops – Preview contact details on the Ooma Office Desktop application before making or taking phone calls.

Complete Call Control – Mute hold, or transfer calls, add participants or quickly access the contact CRM record with a single click.

Contact List – Synch contacts from SugarCRM into your Ooma Office personal addresses list.

Call Notes – Enter call notes to Customer, Organization, Lead or Deal data set from Ooma Office, automatically synching them with SugarCRM.
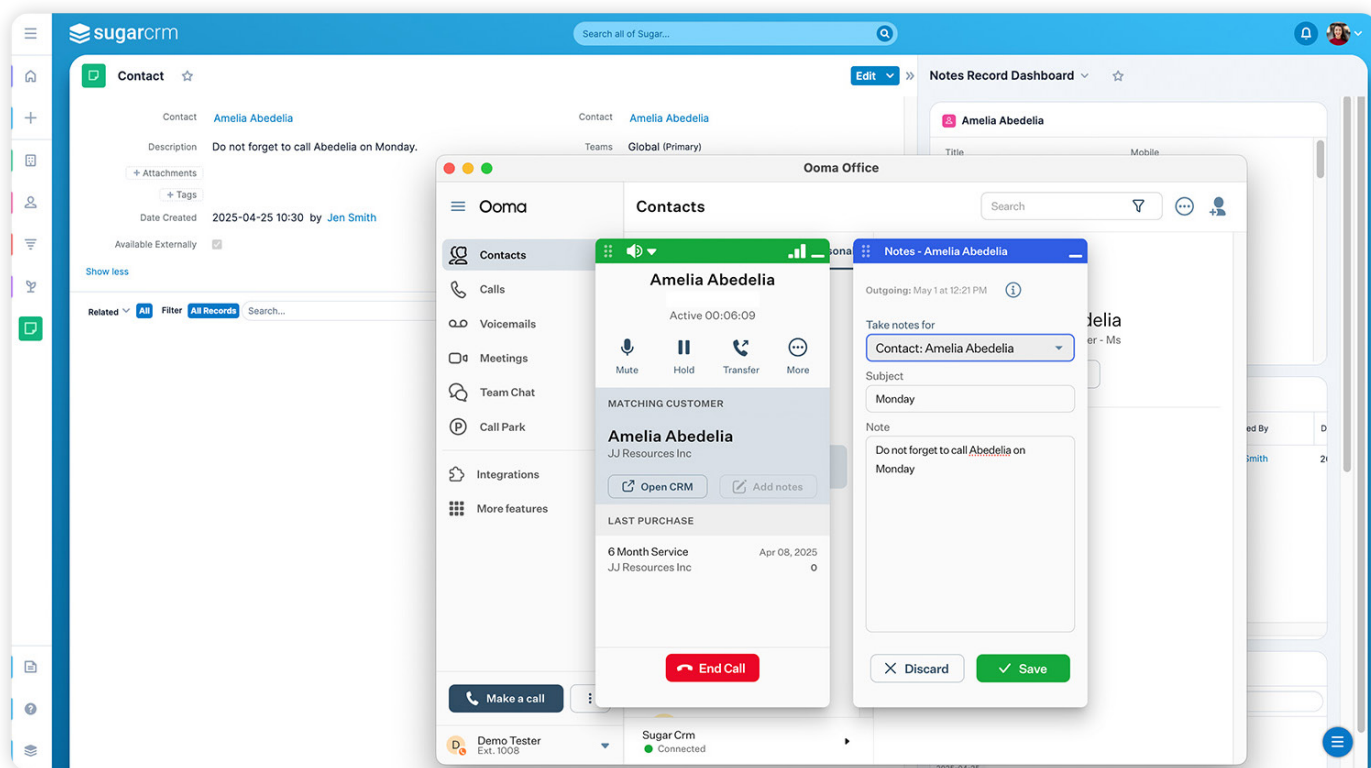
Call Logging – Automatically sync call details like time and duration into SugarCRM for flawless record keeping.

Virtual Receptionist – Greet and direct callers to employees and departments without picking up the phone. Answer common questions like office hours and directions; play on-hold music and promotional messages.

Advanced Call Management – Enjoy next level with features like Multi Ring, Ring Groups, Auto Dialer, Call Queuing, Enhanced Call Blocking, Call Recording, Shift-to-Text and more.

Desktop and Mobile Apps – Make and receive phone calls, text, fax, listen to or read voicemails, join audio and videoconference calls and more from your desktop computer, mobile phone or iPad.

Videoconferencing – Meet with up to 100 participants at any time, any place. Experience simultaneous screen sharing, online whiteboarding and videoconferencing recording.

Key Ooma Office Pro Plus Features

$29.95 per month/per user. Applicable taxes and fees are not included.

- 911 Service
- Audio and videoconferencing
- Call Analytics
- Call Park
- Call Queuing
- Call Recording
- Call Screening
- Caller Info Match
- Shift-to-Text
- CRM Integration
- Desktop App

- Digital Call Deflection
- Digital Fax
- Dynamic Caller ID
- Email Audio Attachments
- Enhanced Call Blocking
- Find Me, Follow Me
- Google and Office 365 Integrations
- Hot Desking
- Mobile App
- Music On Hold

- One-to-Many Messaging
- One Toll-free Number
- Online Bookings
- Ooma Meetings Recording
- Ring Groups
- Team Chat
- Text Messaging
- Transfer Music
- Virtual Fax
- Virtual Receptionist
- Voicemail Transcription

Please visit **https://www.ooma.com/small-business-phone-systems/plans/** to view the complete list of features.

Get Started Today

Contact our sales team at 877-920-2365 to learn how Ooma Office Pro Plus for SugarCRM can unlock new levels of business productivity and collaboration for your organization.