Ooma®Office | @Jobber





Drive end-to-end business growth with Ooma Office Pro Plus for Jobber.



Ooma Office Pro Plus is a cloud-based phone system that provides 50+ advanced features to help contractors and service-based businesses get ahead. From handling customer calls to managing appointments and invoicing, Pro Plus for Jobber helps improve business communications, streamline operations, and provide a customer experience that builds loyalty.

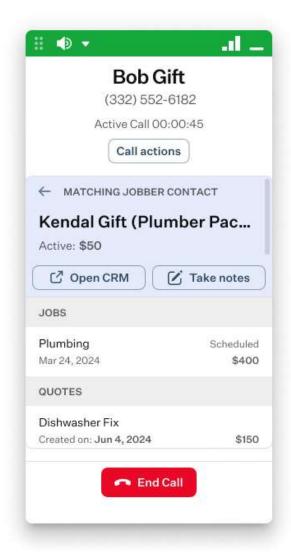
The Ooma Office Pro Plus advantage:

- Save up to 50% on phone bills.
- Run your business from anywhere using mobile and desktop calling apps.
- Unlimited calling in the U.S., Canada, Mexico and Puerto Rico.
- Easy to install, use and manage.
- Get help when you need it with 24x7 customer support.

Impress clients and increase productivity at every opportunity using powerful tools.

Virtual Receptionist - Impress prospects and clients from the first call with a professional virtual receptionist that guides callers to the right employees or departments. Answer common questions like office directions, office hours or how to reach staff after hours.

Intuitive Mobile and Desktop Apps - Empower field and office staff to stay connected from anywhere. Make and receive calls, send and receive text messages, record calls, join videoconferences and send and receive digital faxes from any location.



Instant Client Identification - Caller-ID Pops enable staff to preview client profiles and manage details when taking or making calls. When an employee connects with a client that has a matching record within the Jobber CRM application, a Caller-ID Pop appears on the Ooma desktop showing detailed client information including active customer and lead name, quotes, requests, jobs and balance.

Call Notes – Staff can quickly add call notes and note associations to help ensure customer records are continuously updated and accurate.

Complete Call Control - Staff can mute themselves, put the call on hold, add a call participant, transfer the call, or seamlessly flip the call to another device such as a mobile phone. **Meet Anytime** - Meet virtually with up to 100 participants at any time with audio and videoconferencing.

Call Recording – Record calls automatically or ondemand to maintain high service standards, comply with regulations, resolve disputes, and enhance customer satisfaction.

Ring Groups – Set up a simple call center that simultaneously rings employees and employee groups (sales, customer service, HR, admin, etc.) to increase client responsiveness.

Accurate History – Automated call logs for matched CRM contacts help ensure accurate customer and lead interaction history.

Key Ooma Office Pro Plus Features

\$29.95 per month/per user. Applicable taxes and fees are not included.

- 911 Service
- · Audio and Videoconferencing
- Call Analytics
- · Call Park
- Call Queuing
- Call Recording
- · Call Screening
- Caller Info Match
- CRM Integration
- Desktop App
- Digital Call Deflection

- Digital Fax
- Dynamic Caller ID
- Email Audio Attachments
- Enhanced Call Blocking
- Find Me, Follow Me
- Google and Office 365 Integrations
- · Hot Desking
- Jobber Integration
- Mobile App
- Music On Hold
- One-to-Many Messaging

- One Toll-free Number
- · Online Bookings
- · Ooma Meetings Recording
- Ring Groups
- · Team Chat
- Text Messaging
- Transfer Music
- Virtual Receptionist
- Voicemail Transcription

Please visit https://www.ooma.com/small-business-phone-systems/plans/ to view the complete list of features.