Ooma Office



The best business phone system for franchises.





If you own and manage one or more franchises, you understand that staying constantly connected with suppliers, customers, and the franchisor is critical to success. Whether you run a pizza, fast food, medical billing, home maintenance, or other type of franchise, managing incoming calls easily and servicing customers is so much easier and affordable with an Ooma Office business phone system.



Ooma Office, the #1 rated business phone service, provides the best value for franchisees.

24 x 7 Virtual Receptionist directs calls, provides helpful information.

If you are unable to answer the phone when engaged with customers or after business hours, **Ooma's virtual receptionist** effectively greets callers and provides answers to common questions. Customers and suppliers can easily reach the right store or staff member in multiple locations. Build menu options such as: Press 1 for business hours, Press 2 for directions. The system is flexible to fit your franchise and customers.

- ✓ Never miss a business call when in or out of your franchise location.
 - With **Ooma's mobile app**, you can extension dial any one of your employees as well as multi-ring their app and desktop phone.

 Additionally, with **call flip** you can switch your active call from your desktop phone to your smart phone when you need to leave the office.
- ✓ Simultaneously ring employees.

With Ooma Office, you can create customized **ring groups** that rings a group of extensions. If your franchise has departments like customer service, it will enable multiple individuals to serve callers.

✓ Free toll-free and local numbers.

Eliminate long distance charges on calls between franchise locations outside the U.S. Enjoy free unlimited calling to Canada, Mexico and Puerto Rico, with low international calling rates to other countries.

U.S. Retail

U.S. Retail is a franchisee of Pet Supplies Plus with 41 stores across 6 states. We are moving up to about 200 Ooma Office lines. We need to be able to take calls from customers, vendors, partners, suppliers and wanted everyone on one platform even when geographically diverse. The value of Ooma is the cost savings, and also time as well; no managing multiple carriers and providers.

- Chuck Stutes

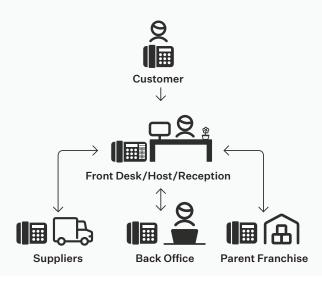
VP Communications, U.S. Retail



Farmers Insurance

- We love Ooma Office for the savings, virtual receptionist, and the easy set-up.
 - Lizabeth from Grant Insurance Agency

Farmers Insurance and Financial Services



Stay constantly connected to staff, suppliers, and the national franchise office to better serve customers.

When customers call to place an order, schedule an appointment, etc. ,their calls are answered immediately. It takes just seconds to park or transfer a call to the right staff members so customers have a great service experience, which builds loyalty and referrals.

With Ooma Office, you get all the business phone features that are perfect for meeting the daily balancing act of managing your clients and your franchise. You always get clear, flexible, reliable communications that save money at one or multiple offices.

Ooma Office offers three service plans to meet a variety of business needs. Pricing is all-inclusive with no surprise add-ons or setup fees.

		Most Popular	Best Value
	Ooma Office Essentials	Ooma Office Pro	Ooma Office Pro Plus
Price Per User, Per Month	\$19.95*	\$24.95*	\$29.95*
Features			
50+ Standard Features	•	•	•
Virtual Receptionist	•	•	•
Ring Groups	•	•	•
Music On Hold	•	•	•
One Toll-free Number	•	•	•
Digital Fax	•	•	•
Mobile App	•	•	•
Email Audio Attachments	•	•	•
Desktop App		•	•
Videoconferencing		•	•
Call Recording		•	•
Enhanced Call Blocking		•	•
Voicemail Transcription		•	•
Caller Info Match		•	•
Dynamic Caller ID		•	•
Google and Office 365 Integrations		•	•
Call Analytics		•	•
Call Queuing			•
Salesforce Integration			•
Hot Desking			•
Find Me, Follow Me			•
• Included		*Applicable	taxes and fees are not included

Unlike other providers, Ooma pre-provisions each phone so when you receive them, all you need to do is plug them in, log in, and you are up and running.

